



## Use Case Description: Family Reunification Portal

### **Overview**

In the event of mass casualty or other emergency situations, impacted patients may be transported to a number of healthcare organizations for treatment based on capacity and level of care needed. These circumstances lead to citizens needing to inquire as to whether or not their displaced family members have been hospitalized as a result of the event and where they can be found. To respond to inquiries made by citizens during a qualifying event, this use case will enable access to a more restricted view of encounter data to administrative personnel within hospitals, state/District agencies, and any other appropriate, authorized parties that may not have a treatment relationship with patients.

### **Permitted Purpose Category**

For a Public Purpose, as permitted by Applicable Law and consistent with the mission of the HIE to advance the health and wellness of patients in the CRISP service area (Permitted Purpose #2).

### **Technical Design**

Existing CRISP architecture and functionality will be leveraged to support this Use Case.

### **Use Case Description**

A predetermined set of individuals will be granted authority to request that the system be activated when a qualifying emergency event occurs. Once the system is on, all other authorized users in the affected service area will be notified that the Family Reunification portal has been activated, and the service will be available for use.

At this point, authorized users will be granted access to a version of the CRISP Portal that only presents encounter data (excluding other clinical data) from participating hospitals in the affected portion of the CRISP service area, and only from a specified time period prior to the declaration of the trigger event and lasting through the end of said event.

Once the initial trigger event is over, the service will be deactivated and the emergency portal accounts will go inactive. All pre-authorized users of the service will be notified that the event has ended and that their accounts have been locked.

### **Opt-Out Applicability**

Any patient that opts out of CRISP will also be opted out of the Family Reunification portal.

### **Approval**

This Use Case Policy has been approved by the Clinical Advisory Board.

Chairperson

Dated