



CRISP Portal

User Guide



Why would I use it?

Use Case Scenarios



As an emergency room nurse, when a new patient arrives with no medical history, I want to be able to view available patient data outside of my EHR



As a physician, I need to prescribe a controlled substance and therefore need to check the full medication history of my patient to prevent over-medication.



As a practitioner, I am viewing a patient's chart and need to view additional information concerning an encounter



How do I access it?



NAVIGATE TO
[PORTAL.CRISPDC.ORG](https://portal.crispdc.org)



LOGIN WITH EMAIL AND PASSWORD



The login screen will look like:

Log in to CRISP Identity 

[Reset your password?](#)

Warning: CRISP policy prohibits username and password sharing.
Violation could result in account termination.

Next



Log in to CRISP Identity 

[Reset your password?](#)

Warning: CRISP policy prohibits username and password sharing.
Violation could result in account termination.

Login

Don't have a Login?

Contact the CRISP Customer Care Team at 833-580-4848 or support@crisphealth.org to request access



Two-Factor Authentication

In order to improve security, CRISP requires that all users set up Two-Factor Authentication for their portal account.

For more information about setting up 2FA, see [CRISP Portal Two-Factor Authentication Guide](#)



Dashboard



Connecting **Providers with Technology** to Improve Patient Care

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SWITCH HIE

SEND FEEDBACK

PRODUCT UPDATES

TEST USER

LOGOUT

HOME

Search Applications & Reports



Q Patient Search

First Name *

Last Name *

DOB *



Gender



SSN

Search

Results

First Name

Last Name

DOB

Gender

Address

Match Score

Your Dashboard

For applications requiring patient context, please start by using the Patient Search interface above.

User Guide & Help

CRISP Reporting Service

Panel Processor

ENS PROMPT

Vaccine Tracking Service



Dashboard Features

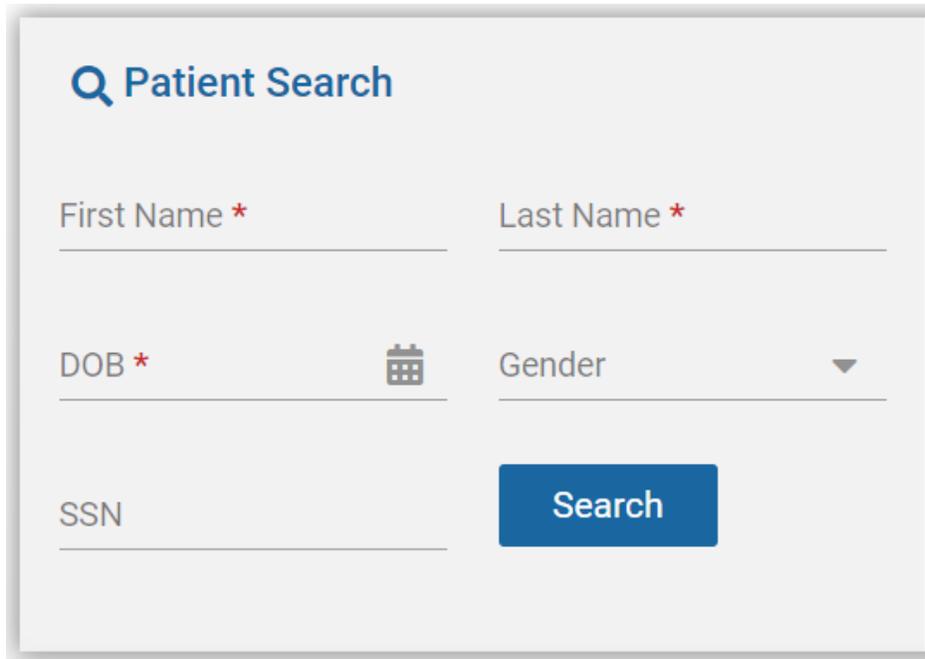


Patient Search



Dashboard

Patient Search



The screenshot shows a 'Patient Search' form with the following fields and controls:

- First Name ***: A text input field.
- Last Name ***: A text input field.
- DOB ***: A date input field with a calendar icon.
- Gender**: A dropdown menu with a downward arrow.
- SSN**: A text input field.
- Search**: A blue button with white text.

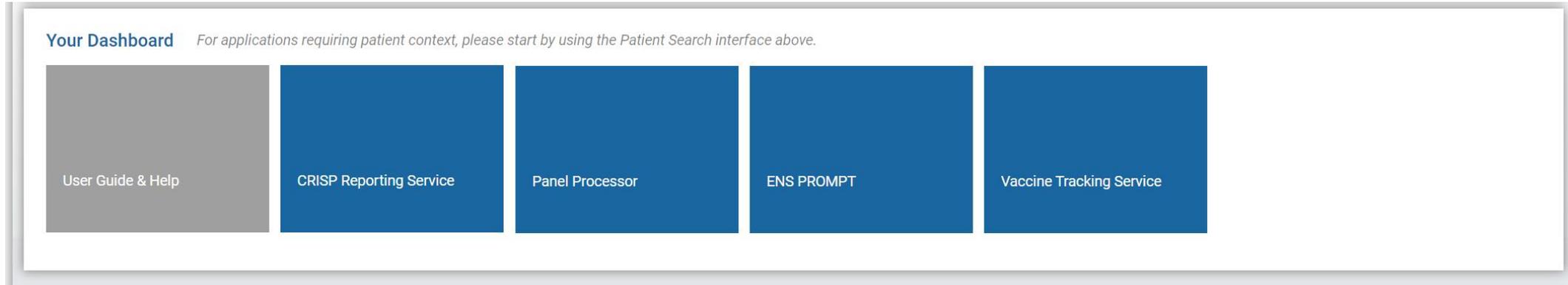
Minimum search requirements:

- First Name
- Last Name
- Date of Birth

Gender and SSN can be added to patient search to narrow down search results.



Your Dashboard



On launch, applications that **do not require patient context** will appear in the Dashboard beneath Patient Search.

For applications requiring patient context, users will need to search for a patient first.

How do I launch an
application?





Launching an Application

On patient selection, a user may select the app they would like to launch:

The screenshot shows a table titled "Results" with the following columns: First Name, Last Name, DOB, Gender, Address, and Match Score. A single row is visible for a patient named Anna Cadence, born 11/19/1981, female, living at 1021 MAIN ST, COLUMBIA, MD, 21045, with a match score of 117 - probable. A dropdown menu titled "Select App" is open over the match score, showing two options: "InContext" and "Screening", each with a blue window icon.

First Name	Last Name	DOB	Gender	Address	Match Score
Anna	Cadence	11/19/1981	Female	1021 MAIN ST, COLUMBIA, MD, 21045	117 - probable

- Select App
- InContext
- Screening

Alternatively, on patient selection, the Dashboard will be updated to include apps that require patient context:

The screenshot shows a dashboard titled "Your Dashboard" with a subtitle: "For applications requiring patient context, please start by using the Patient Search interface above." The dashboard contains several application tiles: "User Guide & Help" (grey), "InContext", "CRISP Reporting Service", "Vaccine Tracking Service", "COVID-19 LTC Partnership", "ENS PROMPT", "Panel Processor", and "Screening".

Your Dashboard *For applications requiring patient context, please start by using the Patient Search interface above.*

- User Guide & Help
- InContext
- CRISP Reporting Service
- Vaccine Tracking Service
- COVID-19 LTC Partnership
- ENS PROMPT
- Panel Processor
- Screening



Launching an Application

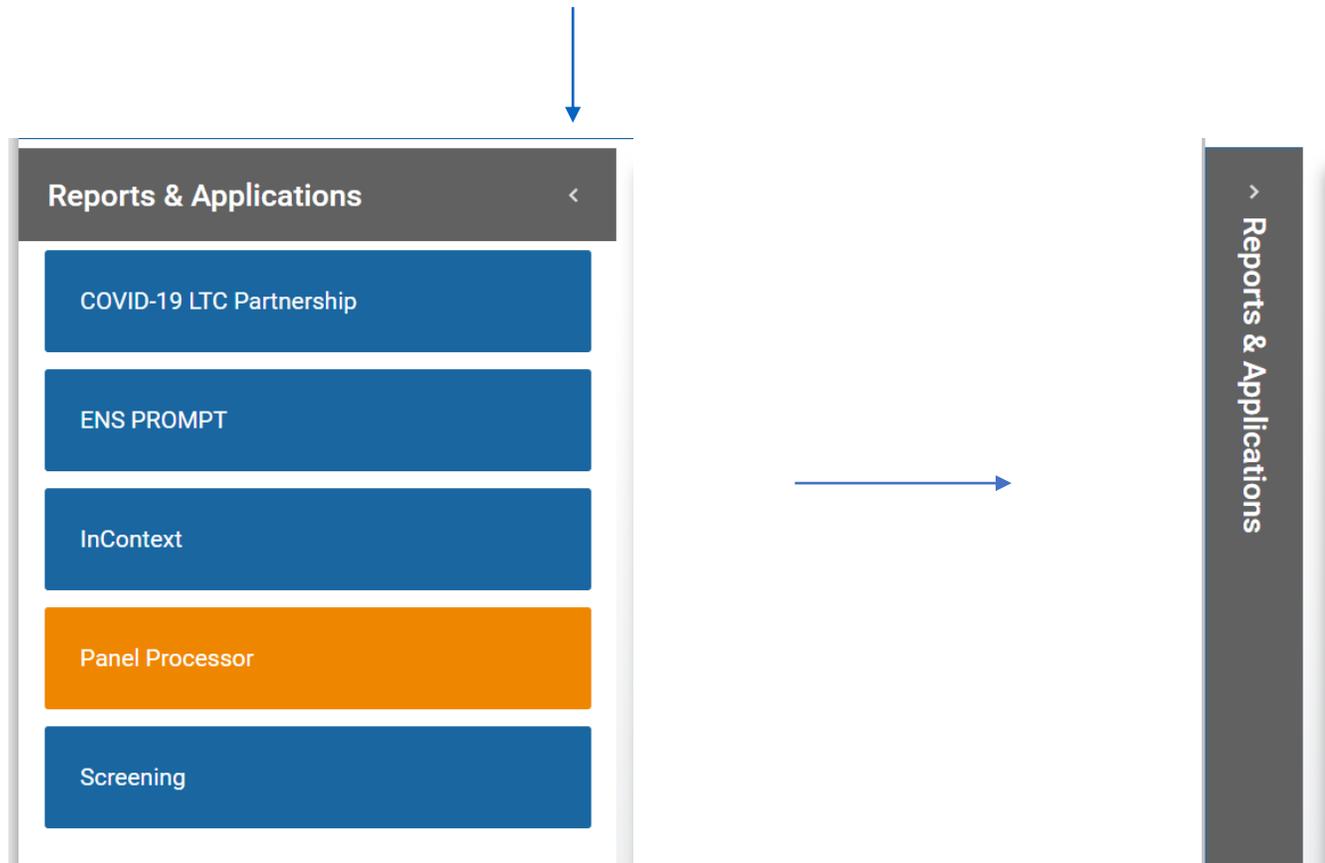
All applications will be displayed within the Portal:

The screenshot displays a web portal interface. On the left side, there is a vertical menu titled "Reports & Applications" with a back arrow. The menu items are: "COVID-19 LTC Partnership", "ENS PROMPT", "InContext", "Panel Processor" (highlighted in orange), and "Screening". The main content area shows the "CRISP File Upload Service" interface. At the top, there is a blue button labeled "CRISP File Upload Service". Below it, a welcome message reads "Welcome: maggie.beauchamp@crisphealth.org". The central part of the interface is an "Upload Panel" containing a "Choose File" button, the text "No file chosen", a "Submit File" button, and a "Back" button.

You can navigate to other applications by using the **Reports & Applications** menu

Launching an Application

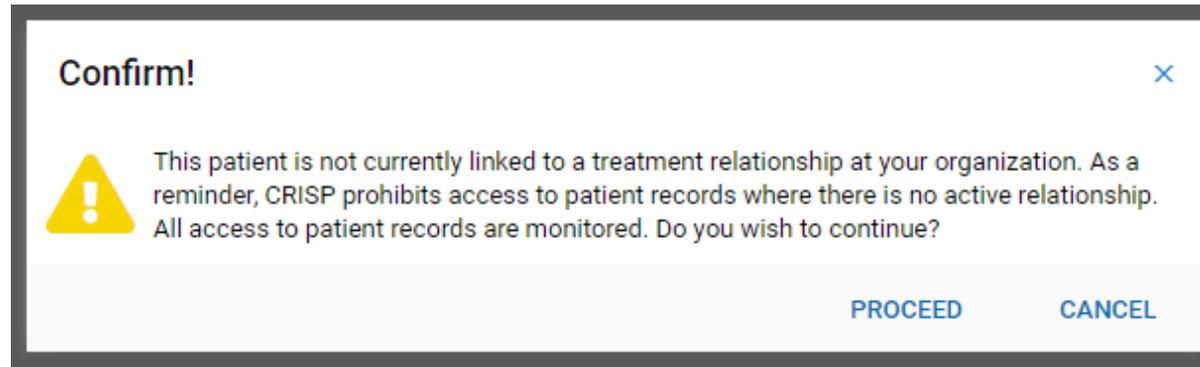
If you'd like to collapse the Application menu to view the app in a larger screen, you can do so by clicking the arrow:





Attest to Relationship

If you are launching an application for patient with whom you do not have an active relationship, you will be presented with the following message:



If you choose to Cancel, you will be taken back to Patient Search.

► Attest to Relationship

If you would like to proceed, you will be asked to enter a reason for attesting to the relationship:



A screenshot of a web application dialog box titled "Please select a reason". The dialog has a close button (X) in the top right corner. Below the title is a label "Reason" followed by a dropdown menu. The dropdown menu is open, showing five options: "New patient" (highlighted in blue), "Treatment", "Care coordination", "Quality improvement", and "Public health". A red exclamation mark icon is visible to the right of the dropdown arrow, indicating a required field. The background of the dialog is light gray.



Patient Opt Out

If you are launching an application for a patient that has opted out of CRISP, you may see the following message:

You have select a patient that is not listed in your organization's roster file. CRISP policy does not permit access to non-rostered patients. If you believe this is incorrect, please verify your organization's roster and contact the CRISP Customer Care Team at 1-877-952-7477.



Additional Features



Feedback

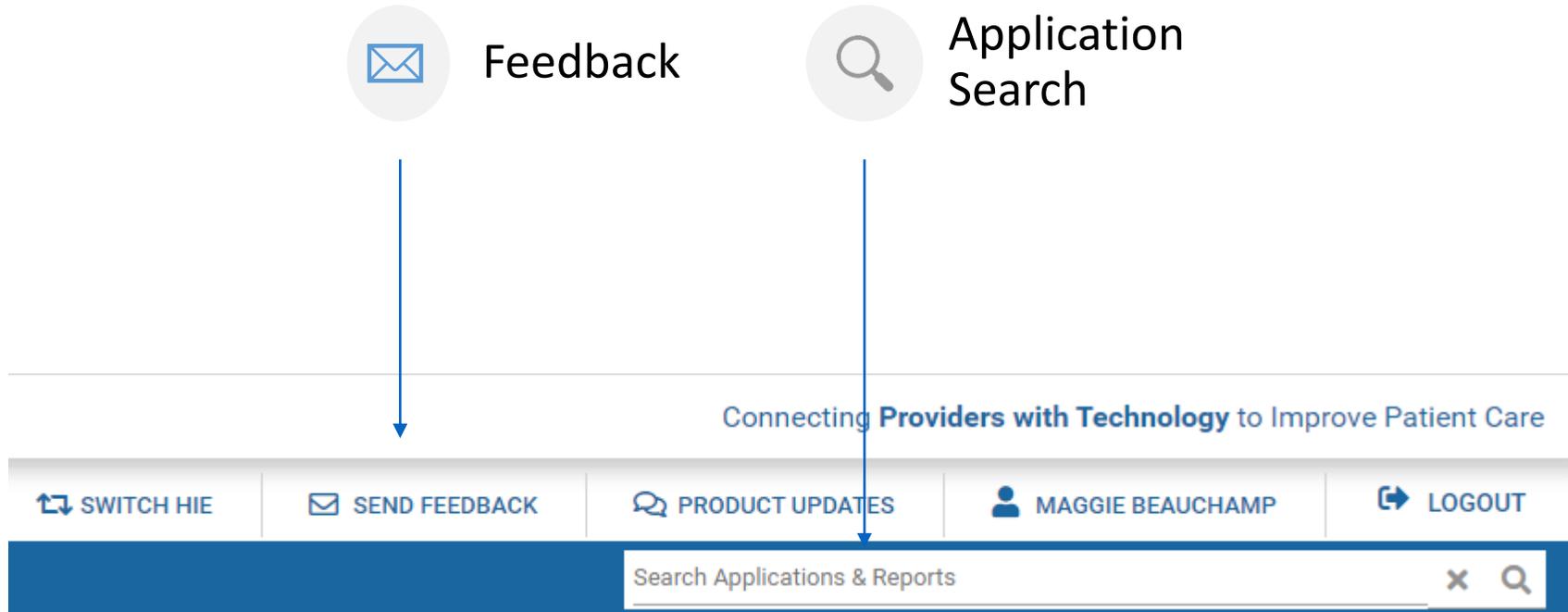


Application Search





Additional Features



Note: The CRISP Feedback site transmits data to our Customer Care Team via secure email, so PHI is allowed.



For CRISP DC related inquiries please contact outreach at dcoutreach@crisphealth.org.

For support contact support@crisphealth.org or call 833.580.4646.

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