Why would I use it?

Use Case Scenarios

As an emergency room nurse, when a new patient arrives with no medical history, I want to be able to view available patient data outside of my EHR.

As a physician, I need to prescribe a controlled substance and therefore need to check the full medication history of my patient to prevent over-medication.

As a practitioner, I am viewing a patient’s chart and need to view additional information concerning an encounter.
How do I access it?

NAVIGATE TO PORTAL.CRISPDC.ORG

LOGIN WITH EMAIL AND PASSWORD
The login screen will look like:

Log in to CRISP Identity

Email

Next

Reset your password?
Warning: CRISP policy prohibits username and password sharing. Violation could result in account termination.

Log in to CRISP Identity

Password

Login

Reset your password?
Warning: CRISP policy prohibits username and password sharing. Violation could result in account termination.
Don’t have a Login?

Contact the CRISP Customer Care Team at 833-580-4848 or support@crisphealth.org to request access
Two-Factor Authentication

In order to improve security, CRISP requires that all users set up Two-Factor Authentication for their portal account.

For more information about setting up 2FA, see CRISP Portal Two-Factor Authentication Guide
Minimum search requirements:
- First Name
- Last Name
- Date of Birth

Gender and SSN can be added to patient search to narrow down search results.
On launch, applications that **do not require patient context** will appear in the Dashboard beneath Patient Search.

For applications requiring patient context, users will need to search for a patient first.
How do I launch an application?
Launching an Application

On patient selection, a user may select the app they would like to launch:

Alternatively, on patient selection, the Dashboard will be updated to include apps that require patient context:
Launching an Application

All applications will be displayed within the Portal:

You can navigate to other applications by using the Reports & Applications menu.
Launching an Application

If you’d like to collapse the Application menu to view the app in a larger screen, you can do so by clicking the arrow:
Attest to Relationship

If you are launching an application for patient with whom you do not have an active relationship, you will be presented with the following message:

If you choose to Cancel, you will be taken back to Patient Search.
Attest to Relationship

If you would like to proceed, you will be asked to enter a reason for attesting to the relationship:
If you are launching an application for a patient that has opted out of CRISP, you may see the following message:
Additional Features

Feedback

Application Search
Note: The CRISP Feedback site transmits data to our Customer Care Team via secure email, so PHI is allowed.
For CRISP DC related inquiries please contact outreach at dcoutreach@crisphealth.org.

For support contact support@crisphealth.org or call 833.580.4646.