

# **FAQ for Providers on Behavioral Health Data Sharing**

This document provides important information about how your patients' behavioral health information can be shared via the CRISP DC consent tool.

Note: This document is for informational purposes only. It is not intended as legal advice. Specific questions regarding compliance with federal and state law should be referred to your legal counsel.

## 1. What is CRISP (Chesapeake Regional Information System for our Patients)?

CRISP DC is an affiliate of CRISP Shared Services and is the designated health information exchange (HIE) in the District of Columbia. An HIE is a way of instantly sharing health information among doctors' offices, hospitals, labs, radiology centers, and other healthcare organizations. You can find more information about CRISP DC via our website <a href="https://crispdc.org/">https://crispdc.org/</a>.

#### 2. What SUD treatment data does CRISP have about me?

Not all SUD treatment providers are sharing information with CRISP DC. You can ask your SUD provider if they are sharing information with CRISP DC. New providers are added each day, but your SUD provider should tell you if they share information with CRISP DC. Currently, the only data CRISP DC receives from any SUD provider is a list of their patients. The Care Team's contact information is available upon submitting a patient's consent registration. We do not currently receive any clinical data (lab results, discharge summaries, etc.) but this data could be added at any time and would be shared if you select "Disclose All SUD Treatment Data" on the consent form(s). In the future, CRISP DC will engage SUD providers in the District to share their clinical data with the HIE.

# 3. Who will see my SUD data if I submit this consent form?

The provider consent form allows members of your healthcare team, including your hospital providers, primary care providers, and specialists to view your SUD data. The SUD information is only shared with healthcare providers who list you as a patient in their practice or at the hospital. Providers must have an existing patient relationship to view your SUD data in the HIE.

#### 4. When does the consent expire?

You may choose the expiration date at the bottom of the form. By default, it will expire one year from the date you sign the form. For telehealth patients, all fields on the <u>paper SUD form</u>, including the expiration date, must be completed in order to register the consent.

#### 5. Can I revoke my consent? What happens if I revoke my consent?

You may revoke your consent at any time by asking your provider to log-on to CRISP DC and deactivate the consent registration. CRISP DC will immediately stop sharing your SUD data. This will not apply to information that was shared while your consent was active.

#### 6. Who will see my SUD data if I don't submit this consent form?

If you do not submit the consent form, CRISP DC will not share any of your SUD treatment data. We will shield your SUD data and not share it with anyone. If you choose to submit a consent at a later date, we will share your SUD data with your healthcare team at that time.

### 7. Will CRISP DC share my data with law enforcement or with the court system?

CRISP DC will NOT share any of your data with law enforcement or with the legal system. Your SUD information will only be shared with your healthcare team if you submit the consent form and will be shared with no one if you do not submit the form.

#### 8. Can I get a list of everyone who viewed my SUD information in CRISP DC?

Yes, you can request an accounting of disclosures from CRISP DC. This list of providers will include everyone who has seen any of your data in CRISP DC, including your SUD data. You can request that list by completing the webform at <a href="https://disclosures.crisphealth.org/">https://disclosures.crisphealth.org/</a>.

#### 9. Can I be denied treatment if I don't submit this consent form?

CRISP DC policy is that your provider may not force or require you to submit this form. You must be given a choice of whether to submit the form and what type and amount of information you wish to share with your health care providers and/or payer(s).

#### 10. What is the risk of sharing my SUD treatment information through CRISP DC?

When you share your SUD treatment information, members of your healthcare team will be aware that you are currently in SUD treatment or that you have been in the past. Some patients prefer to keep this information private and only share it with specific providers. Your SUD treatment information cannot be used to discriminate against you or deny you care. If you believe this has happened, please contact your SUD treatment provider.

# 11. Can my SUD provider share information about me directly with other providers if I don't submit this form?

This consent form is used only for you to allow your SUD treatment information to be shared to CRISP Shared Services affiliate HIEs. Your SUD provider may have other consent or release of information forms for you to complete to share information directly with others.

# 12. Where can I find more information about SUD data privacy and protections in federal law?

If you have questions about your SUD treatment information, please talk directly to your SUD provider. In addition, you can find more information about federal law protecting your SUD treatment information at the SAMHSA website. <a href="https://www.samhsa.gov">www.samhsa.gov</a>.

## 13. Where can I go for more information?

If you have additional questions, please contact CRISP DC Outreach Coordinators who will be more than happy to assist you:

Account Manager

joi.perry@crisphealth.org

#### **Francesca Charles**

**Provider Relations Coordinator** 

francesca.charles@crisphealth.org