

DC HIE Consent Management Solution Project

What is it?

CRISP DC partnered with the District of Columbia Department of Health Care Finance (DHCF) to develop a comprehensive, open-source consent management solution to enable compliant electronic exchange of behavioral health information, including substance use disorder (SUD) data protected by 42 CFR Part II, through the District of Columbia Health Information Exchange (DC HIE). Based on a patient's authorization, this data is shared with treating providers through the DC HIE. CRISP DC piloted the configurable electronic consent management tool to initial user groups over the last year and is prepared to make this tool available to all clinical CRISP users by July 2022.

What key features are now available in the consent tool?

- Easy integration into existing workflows and clinical systems
- Electronic signatures for patients to *opt-in* to sharing their 42 CFR Part 2 protected data
- Attestation button allowing providers to register patient's consent that has been captured outside of the tool, either electronically or on paper
- Flexible expiration dates for consent registration, with a default expiration date of one year from registration date
- Provider and payer specific forms with multiple patient consent options to share all of their SUD treatment data (treatment plan, medications, lab results, clinical notes) or only the care team's contact information

View of consent tool in CRISP:

The screenshot displays the CRISP DC Consent Management Solution interface. At the top, there is a blue header with the CRISP DC logo and navigation links for 'Consent' and 'Consent History'. Below the header, the interface is divided into several sections:

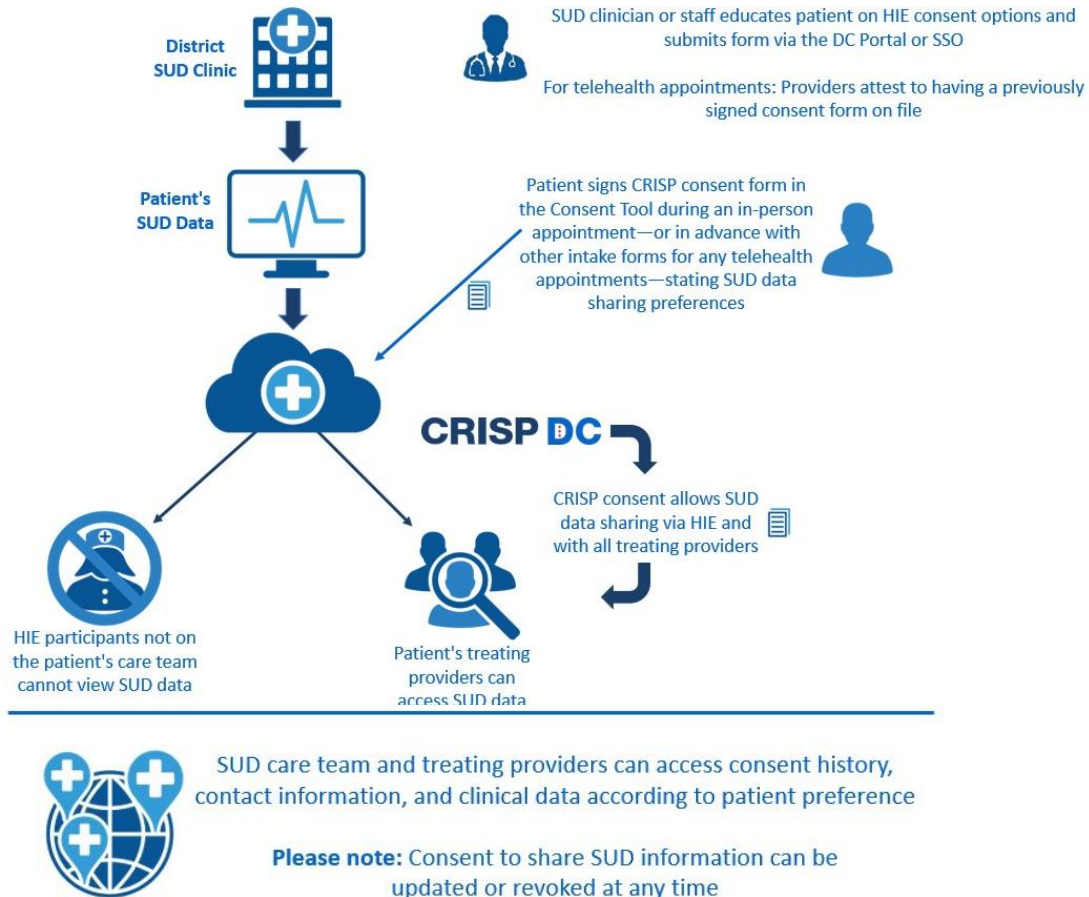
- Identity Validation and Education Attestation:** This section contains two checkboxes for provider attestation:
 - I hereby attest that I have validated the patient's identity and obtained consent from this patient in accordance with the terms stated above.
 - I hereby attest that I have informed the patient named in this consent to the terms of this consent and answered all questions to the best of my ability.
- Signature and Submission:** This section includes a checkbox for legal authority and a signature area:
 - Check Here If you are the patient's Legal Guardian, Parent, or Legally Authorized Representative.
 - Patient Signature:** A text area with a dashed line for the signature and a close button (X). Below it, the text reads: "Please, sign above".
- Attestation for Consent on File:** A checkbox for providers to attest to written and signed consent:
 - I hereby attest that I have obtained WRITTEN and SIGNED consent from this patient and will retain in my records. I will make this consent available to CRISP Privacy and Security upon request.

How will providers access and use the tool to document consent?

- Providers can access the consent tool through the CRISP Unified Landing Page (ULP) or through single sign-on (SSO) in their EHR with the InContext app
- Providers will have the option to register a new consent or search for an existing consent on file for their patient

- There are two forms to document patient consent for Part II data sharing (provider or payer) and a consent history log
- Patients will indicate their consent preferences and will either electronically sign the consent form or submit an additional paper form for telehealth visits, with the option to revoke their consent at any time
- Providers must attest to providing patient education and verifying patient identity before registering consent
- Information on SUD data flow from providers to the DC HIE is illustrated in the below diagram

SUD Data Flow from Providers to DC HIE:



What information can be shared and who has access to it?

- District SUD providers who have executed a qualified service organization agreement (QSOA) with CRISP DC will share SUD data with the DC HIE
- CRISP DC will only share SUD information once a patient has registered consent via the CRISP tool
- All SUD data displayed in CRISP will be accompanied by a notice that SUD information cannot be redisclosed in accordance with Part II requirements

To learn more about the tool, please reach out to corrine.jimenez@crisphealth.org.

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