

CRISP DC Closed-Loop Referral Tool

Addressing Social Needs are a Priority

The Department of Health Care Finance (DHCF) has prioritized addressing social factors that influence health outcomes, like hunger and housing insecurity in DC. Managing social determinants of health (SDOH) depends on screening patients to identify social risks, assisting them as appropriate, and tracking efforts that meet their needs. Connecting health, human, and social service providers can:



- Support **clinical-community linkages** that address health-related social needs to improve health equity, well-being, and quality of life
- Improve cross-sector coordination and collaboration to **address gaps in care**
- Create more **proactive care** experiences for patients
- Produce **better health outcomes** for individuals and populations

Benefits of Joining the CRISP DC Health Information Exchange

As a community-based organization, you hold the keys to improving the health of the people you serve. Joining the CRISP DC Health Information Exchange will allow your organization to better serve the community, contribute to social needs data sharing, and support informed coordination across the care continuum. As a CRISP DC HIE participant, you can:

- Access a **closed-loop referral** tool to receive referrals and communicate directly with clinical care providers
- **Send and track referrals** and provide feedback to other community-based organizations
- Access a **locally-driven directory** of shared resources reflecting programs and organizations in the community
- Access **technical assistance** to help you understand how to use your new tools
- Expand your **organization's network** with physicians, hospitals, and health plans
- **Be the catalyst** for better all-around health of your clients



How Community-Based Organizations Can Participate



If you are a community-based organization that provides services to people living in the District of Columbia and would like to participate, please reach out to Aida Semere at Aida.Semere@crisphealth.org or Christian Metzger at Christian.Metzger@crisphealth.org.