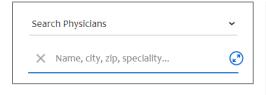


DC Provider Directory Quick Guide: Start your Patient Care Coordination Journey in 3 Easy Steps!

1: Select the Directory tile in your Dashboard in the CRISP DC Portal.

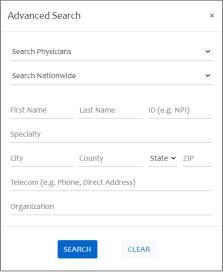


2: Search for providers with the unstructured or structured search feature.



Examples:

- Brian Choi
- Choi Washington DC
- Choi 20001
- Choi Cardiology
- 1831003801 (NPI)



3: Access data for providers and organizations!



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Provider data includes:

- Provider Name
- Affiliations
- Specialty
- Education
- Identifiers
- Spoken languages
- Locations
- Contact Information

Organization data includes:

- Organization Name
- Identifiers
- Services Telecom
- Locations
- Affiliated Providers
- Administrative Contacts

In the Provider Directory you can search for up-to date information on:

- Practitioners
- **Prescribers**
- **Mental Health Providers**
- **Behavioral Health Providers**
- **Substance Use Providers**
- ✓ Organizations

Why Use the Provider Directory?

- ✓ Integrate in patient navigation workflows
- ✓ Automate patient communications
- ✓ Relieve provider data maintenance
- ✓ Support case management
- ✓ Public health capacity planning and education
- ✓ Optimize IT infrastructure

Highlighted User Story

"Sometimes when I call an enrollee to offer my assistance with scheduling a doctor's appointment, the enrollee already knows what provider they would like to see. I often use CRISP to search for the provider and their information so I can call their office to schedule appointments. I also use the provider directory often to see if a provider is working at more than one medical facility."

-Outreach Department at Medstar