## CRISP DC

## **Unlock Enhanced Care Coordination with the MCO Provider Affiliation Feature**

The CRISP DC Provider Directory now includes a new MCO Affiliation Filter, giving users the ability to search for and identify providers based on their Managed Care Organization (MCO) affiliation. This enhancement supports better care coordination by helping users quickly locate in-network providers for patients covered under DC Medicaid MCOs.

With the new MCO Affiliation Filter, you can:

- Search providers by their MCO affiliation (Amerihealth, MedStar Family Choice DC, Health Services for Children with Special Needs, etc.)
- Easily confirm if a provider is in-network for your patient's MCO plan.
- Support seamless care transitions by connecting patients to covered providers within their MCO network.
- Enhance referral workflows with MCO visibility directly within the directory tool.

## How to Access the MCO Affiliation Filter

- 1. Launch the Provider Directory app from your dashboard (DC Portal) or through the Apps menu within the CRISP InContext app (EHR).
- 2. Navigate to the Advanced Search.
- 3. Use the new Select Program Participation drop-down menu to narrow results by specific Medicaid MCO.
- 4. View provider details, including contact info, locations, and MCO affiliations.

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## **Benefits of the MCO Affiliation Feature**

- Faster Care Coordination: Instantly find in-network providers for your patients' Medicaid plans.
- Improved Referrals: Ensure patients are connected to appropriate providers covered by their MCO.
- Streamlined Case Management: Integrate MCO information directly into your workflow.
- Enhanced Provider Lookup: Access the latest MCO data in real-time.

Questions or need support? The DC Provider Directory is a free tool available through the CRISP DC Portal at portal.crispdc.org. For additional support and training, please contact Priya Byati at priya.byati@crisphealth.org or visit our landing page at crispdc.org/provider-directory.