

CRISP DC HEALTH-RELATED SOCIAL NEEDS SOLUTION

How does it work?

CRISP DC together with the DC Department of Health is launching **LinkU**, DC Health's screening and referral platform powered by findhelp. CRISP DC users can seamlessly access the **LinkU** platform and connect patients to community resources through a Single Sign-On (SSO) solution available via the CRISP DC HIE Portal and InContext application.



The **LinkU** platform allows providers to:

- *Perform* a **social needs screening assessment**
- *Search* for **community resource information** available in the District
- *Send* **closed-loop referrals** to community-based organizations

Social Needs Screening Assessment

Food

Within the past 12 months, have you been worried that your food would run out before you got money to buy more.

☐ Often true

☐ Sometimes true

☐ Never true

Financial Situation

- Providers can use LinkU's standardized **Community Needs Assessment** to screen clients across key domains: Living Situation, Financial, Food, Medical, Mental Health, Transportation, Legal, Safety, and Substance Use.
- Screening data captured in LinkU will be accessible in CRISP DC, ensuring care teams have up-to-date social needs history.

Community Resource Information

- Providers can search within **LinkU** using a zip code or a specific program to **find available resources** for patients.
- Available programs: Food, Housing, Goods, Transit, Health, Money, Care, Education, Work and Legal.

Welcome to LinkU
Find health, food, housing, and more, anywhere.

Let's get started!

Find: (Optional)
Food pantry, rent, etc.

Available in:
21044

Q Search

Closed-Loop Referral

Tell us about the person you're helping:

Someone you've Connected before:

Use contact info on file * ✕

Or

Connecting someone new:

Their Name *

Their Email Address

Their Phone Number

Their Language

Their DOB

Best way to reach them*

☐ Email

☐ Text message

☐ Phone call

☐ Don't reach out

- Providers can send closed-loop referrals through LinkU to **qualified community-based programs** and **update referral statuses to ensure a closed-loop process**.
- Referral data captured in **LinkU** will be available in CRISP DC, giving care teams access to the most up-to-date referral information.

**A SEAMLESS WORKFLOW SOLUTION TO EASILY ASSESS NEEDS,
SEARCH COMMUNITY-BASED RESOURCES, AND
REFER PATIENTS TO AVAILABLE SERVICES**

How to get access?

If you are interested in access to the LinkU platform, please reach out to CRISP DC Project Manager, Abby Lutz at abby.lutz@crisphealth.org.