CRISP DC

New Feature Live in CRISP DC: Instantly Access Provider Info with Care Team Integration
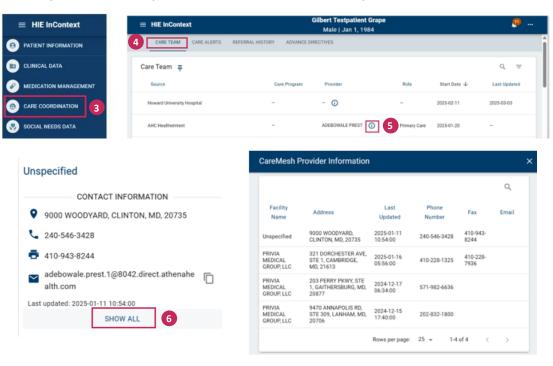
The Care Team Integration enhancement to the CRISP DC Provider Directory allows users to view detailed provider information directly within the Care Team subtab of the Care Coordination module. This enhancement eliminates the need to leave the workflow or access external search engines to find accurate provider contact and location data.

This update allows care teams to easily view:
- Provider name & specialty
- Facility locations
- Phone, fax, and email

How to Use the New Care Team Integration

1. **Launch the Provider Directory** app from your dashboard (DC Portal) or through the Apps menu through the CRISP InContext app (EHR).
2. **Navigate to your patient's chart.**
3. Go to the **Care Coordination** tab.
4. Select the **Care Team** subtab.
5. Hover over the **info icon** next to a provider's name to view contact details.
6. If the provider practices at multiple locations, click **"Show All"** to expand their full list of locations.

Benefits of the Care Team Integration Feature
- Contact data is only available for providers in the **DC Metropolitan area.**
- For providers **outside of this area**, users can still access information via the full **Provider Directory tool**.
- The integration uses **validated data sources** (including over **650 data sources through careMESH**).

Questions or need support? The DC Provider Directory is a free tool available through the CRISP DC Portal at portal.crispdc.org, and through your EHR via the CRISP InContext application. For additional support and training, please contact Priya Byati at priya.byati@crisphealth.org or visit our landing page at crispdc.org/provider-directory.