

New Feature Live in CRISP DC: Instantly Access Provider Info with Care Team Integration

The **Care Team Integration enhancement** to the CRISP DC Provider Directory allows users to view detailed provider information directly within the Care Team subtab of the Care Coordination module. This enhancement eliminates the need to leave the workflow or access external search engines to find accurate provider contact and location data.

This update allows care teams to easily view:

- Provider name & specialty
- Facility locations
- Phone, fax, and email

How to Use the New Care Team Integration

1. **Launch the Provider Directory** app from your dashboard (DC Portal) or through the Apps menu through the CRISP InContext app (EHR).
2. **Navigate to your patient's chart.**
3. Go to the **Care Coordination** tab.
4. Select the **Care Team** subtab.
5. Hover over the **info icon** next to a provider's name to view contact details.
6. If the provider practices at multiple locations, click **"Show All"** to expand their full list of locations.

The screenshots illustrate the workflow for accessing provider information through the Care Team Integration feature. The first screenshot shows the 'HIE InContext' dashboard with the 'CARE COORDINATION' tab selected (3). The second screenshot shows the 'Care Team' subtab with a table of providers (4). The third screenshot shows the 'Unspecified' provider details with a 'SHOW ALL' button (6). The fourth screenshot shows the 'CareMesh Provider Information' table with multiple locations for 'PRIVIA MEDICAL GROUP, LLC'.

Source	Care Program	Provider	Role	Start Date ↓	Last Updated
Howard University Hospital	--	--	--	2025-02-11	2025-03-03
AHC HealthIntent	--	ADEBOWALE PREST	Primary Care	2025-01-20	--

Unspecified

CONTACT INFORMATION

9000 WOODYARD, CLINTON, MD, 20735

240-546-3428

410-943-8244

adebowale.prest.1@8042.direct.athenahealth.com

Last updated: 2025-01-11 10:54:00

SHOW ALL

CareMesh Provider Information

Facility Name	Address	Last Updated	Phone Number	Fax	Email
Unspecified	9000 WOODYARD, CLINTON, MD, 20735	2025-01-11 10:54:00	240-546-3428	410-943-8244	
PRIVIA MEDICAL GROUP, LLC	321 DORCHESTER AVE, STE 1, CAMBRIDGE, MD, 21613	2025-01-16 05:56:00	410-228-1325	410-228-7936	
PRIVIA MEDICAL GROUP, LLC	203 PERRY PKWY, STE 1, GAITHERSBURG, MD, 20877	2024-12-17 06:34:00	571-982-6636		
PRIVIA MEDICAL GROUP, LLC	9470 ANNAPOLIS RD, STE 309, LANHAM, MD, 20706	2024-12-15 17:40:00	202-832-1800		

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Benefits of the Care Team Integration Feature

- Contact data is only available for providers in the **DC Metropolitan area**.
- For providers **outside of this area**, users can still access information via the full **Provider Directory tool**.
- The integration uses **validated data sources** (including over **650 data sources through careMESH**).

Questions or need support? The DC Provider Directory is a free tool available through the CRISP DC Portal at portal.crispdc.org, and through your EHR via the CRISP InContext application. For additional support and training, please contact Priya Byati at priya.byati@crisphealth.org or visit our landing page at crispdc.org/provider-directory.