How to Launch LinkU
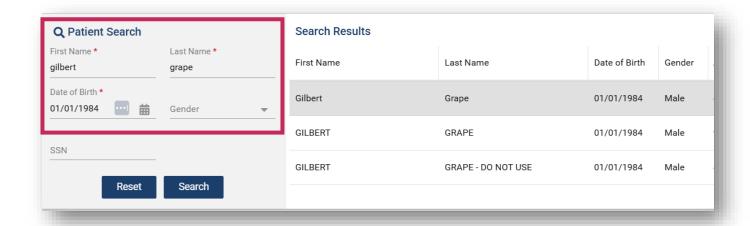# from the CRISP DC Portal

Purpose:
This guide walks users through how to access **LinkU,** DC Health's instance of findhelp, by launching the **LinkU** application within the **CRISP DC Portal**. It explains the steps to access LinkU to complete social needs screening assessments, search for resources, and make closed-loop referrals.

Before you get started, confirm access:
If your organization has not yet been onboarded to LinkU, contact the CRISP DC Project Manager, Abby Lutz at abby.lutz@crisphealth.org to request access through the DC Health Information Exchange (DC HIE).
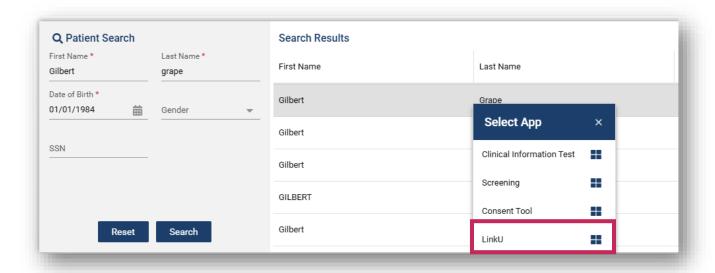
Step 1: Search for a Patient

- Log into the **CRISP DC Portal,** using **Google Chrome** (preferred browser)
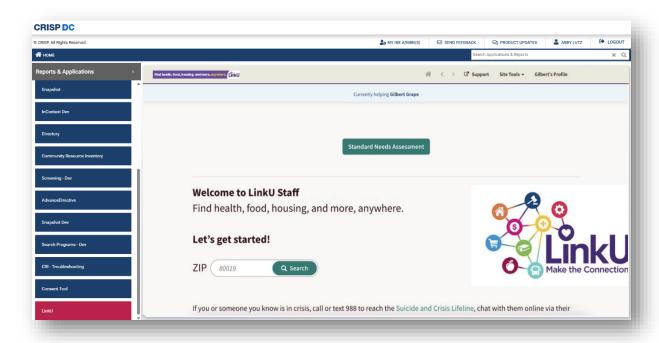- Use the **Patient Search** tool to locate the individual

Step 2: Select the LinkU Tile

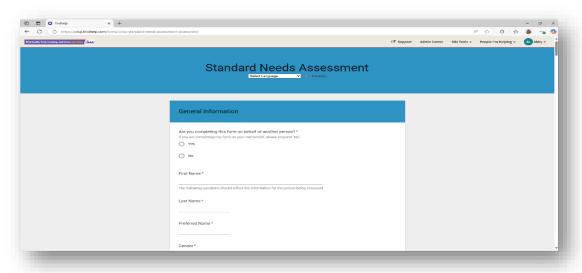- Click on the patient's name, and select LinkU from the drop-down of applications.

Step 3: Conduct Screenings and Referrals

- You will automatically be logged into **LinkU** with the selected patient's information preloaded.
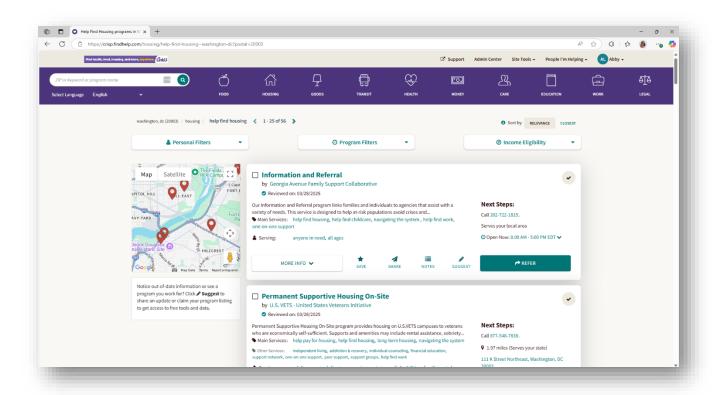
- Within **LinkU**:
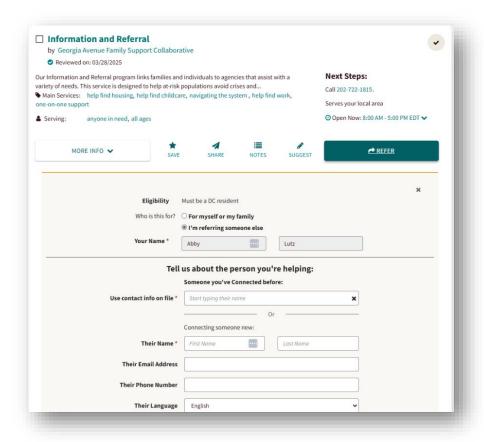 - Conduct a **Social Needs Screening**

  - **Search for Community Resources** relevant to the patient

○ **Make Closed-Loop Referrals** directly through the platform. A closed-loop referral is a coordinated process where a provider sends a referral for a service to a specific organization, the receiving organization delivers the service, and then the organization providing the service confirms that the service was delivered.

To learn more about the LinkU platform, please visit crispdc.org/hrsn. For general questions about LinkU or the CRISP DC Portal, please reach out to dcoutreach@crisphealth.org

800 Maine Ave SW, Unit 241, Washington, DC 20024

833-580-4646 | crispdc.org