How to Launch LinkU
# Through the InContext Application

Purpose:

This guide walks users through how to access **LinkU,** DC Health's instance of findhelp**,** by launching the **LinkU** application from within the **InContext application** in your EHR. It explains the steps to access LinkU to complete social needs screening assessments, search for resources, and make closed-loop referrals.

Before you get started, confirm access:

If your organization has not yet been onboarded to LinkU through CRISP DC, contact Abby Lutz at abby.lutz@crisphealth.org to request access.

Step 1: Launch the InContext Application

- Open the **InContext** app from within the patient's chart in your EHR (example within eCW)
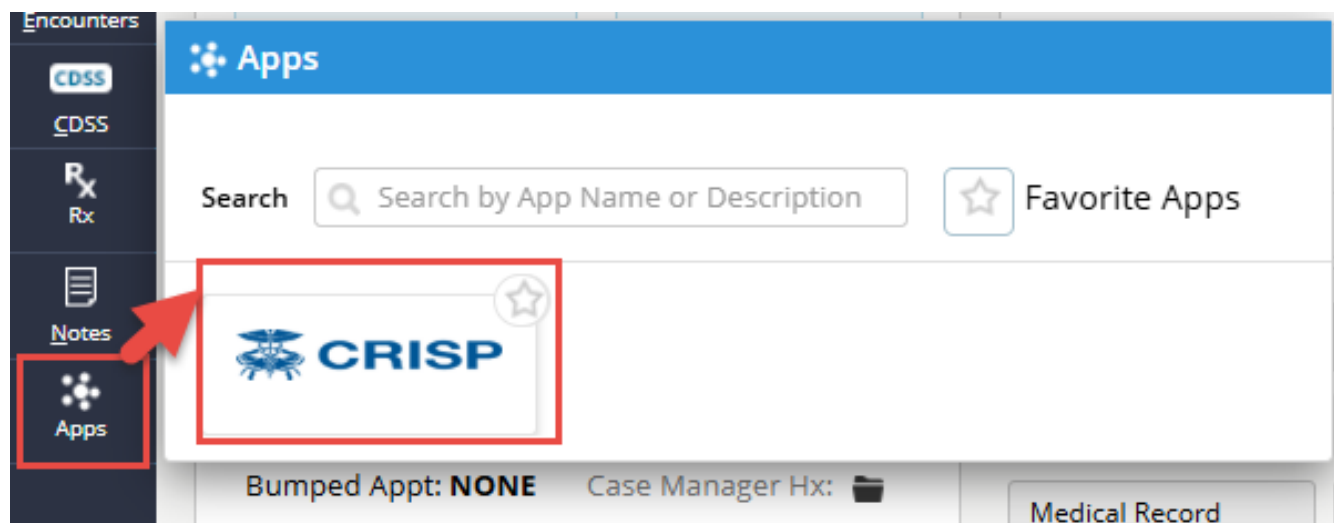
- You will be placed within the CRISP Interface for the selected patient
- Expand the **left side menu**

Step 2: Launch the LinkU Application

- Click on **"APPS"** on the left-hand menu

- Select **"LinkU"** from the app list

- A new browser tab or window will open
- You will automatically be logged into **LinkU** with the selected patient's information preloaded

Step 3: Conduct Screening and Referrals

- Within **LinkU:**
  - Conduct a **Social Needs Screening**

  - **Search for Community Resources** relevant to the patient

o **Make Closed-Loop Referrals** directly through the platform. A closed-loop referral is a coordinated process where a provider sends a referral for a service to a specific organization, the receiving organization delivers the service, and then the organization providing the service confirms that the service was delivered.

To learn more about the LinkU platform, please visit crispdc.org/hrsn. For general questions about LinkU or the CRISP DC Portal, please reach out to dcoutreach@crisphealth.org