

How to Launch LinkU Through the InContext Application

Purpose:

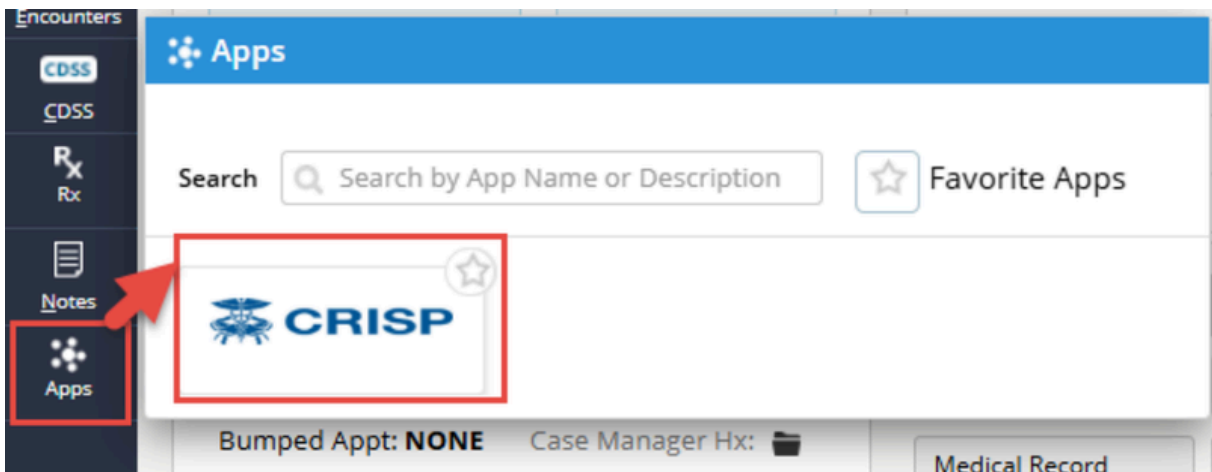
This guide walks users through how to access **LinkU**, DC Health's instance of findhelp, by launching the **LinkU** application from within the **InContext** application in your EHR. It explains the steps to access LinkU to complete social needs screening assessments, search for resources, and make closed-loop referrals.

Before you get started, confirm access:

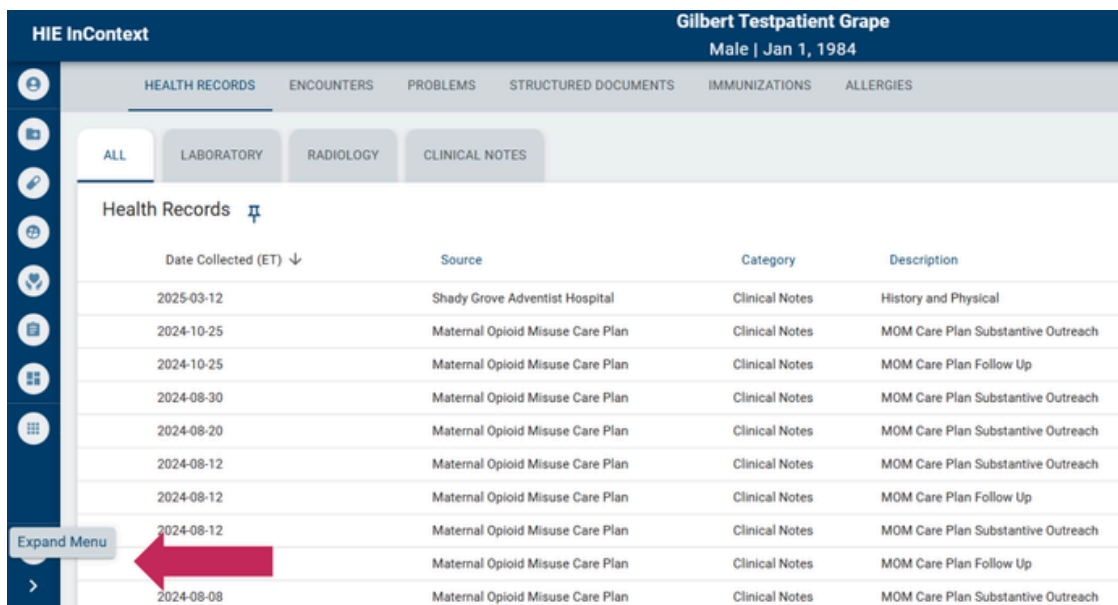
If your organization has not yet been onboarded to LinkU through CRISP DC, contact Abby Lutz at abby.lutz@crisphealth.org to request access.

Step 1: Launch the InContext Application

- Open the **InContext** app from within the patient's chart in your EHR (example within eCW)

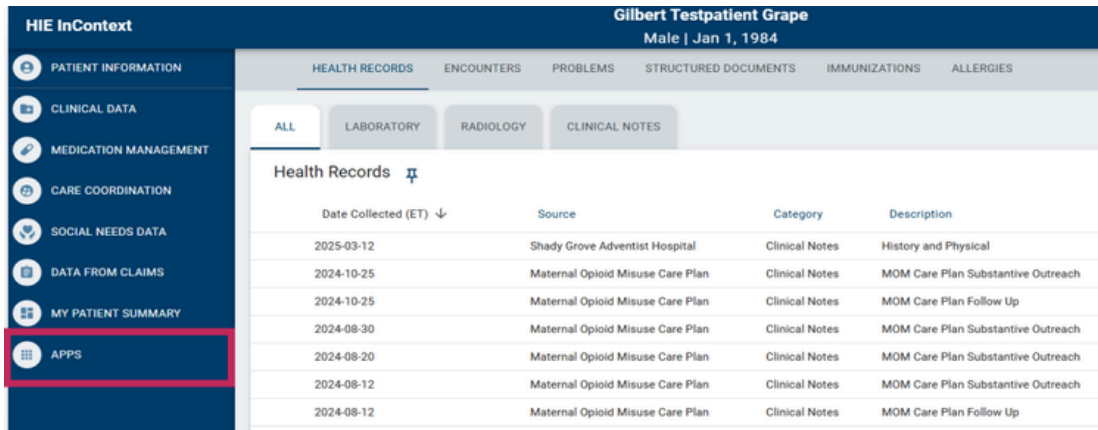


- You will be placed within the CRISP Interface for the selected patient
- Expand the **left side menu**

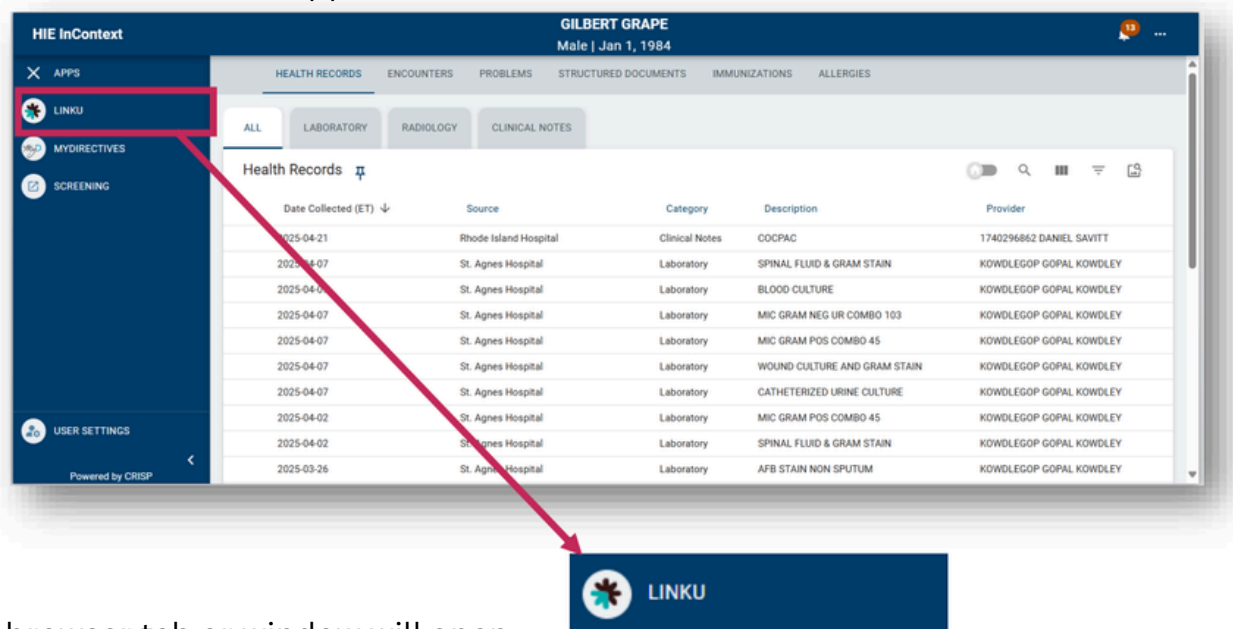


Step 2: Launch the LinkU Application

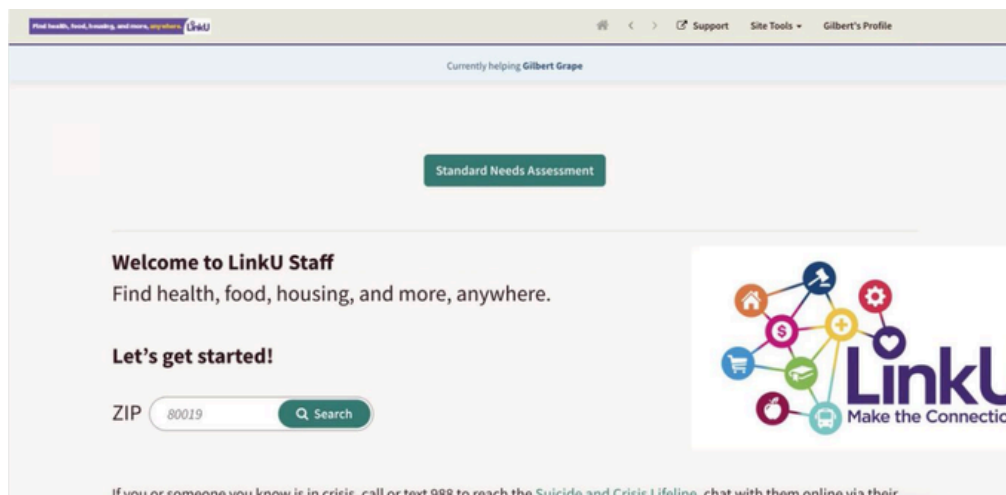
- Click on **“APPS”** on the left-hand menu



- Select **“LinkU”** from the app list



- A new browser tab or window will open
- You will automatically be logged into **LinkU** with the selected patient's information preloaded



Step 3: Conduct Screening and Referrals

- Within **LinkU**:
 - Conduct a **Social Needs Screening**.

The screenshot shows the 'Standard Needs Assessment' form. It has a blue header with the title. Below the header is a 'General Information' section. The first question is 'Are you completing this form on behalf of another person?' with 'Yes' and 'No' radio buttons. Below this are fields for 'First Name', 'Last Name', 'Preferred Name', and 'Gender'.

- **Search for Community Resources** relevant to the patient.

The screenshot shows the LinkU search results page. It has a purple header with navigation icons. Below the header is a search bar and filters. The main content area shows a map of Washington, DC, with several red location pins. Below the map are two search results cards. The first card is titled 'Information and Referral' by Georgia Avenue Family Support Collaborative. The second card is titled 'Permanent Supportive Housing On-Site' by U.S. VETS - United States Veterans Initiative. Each card includes a description, main services, other services, and next steps.

- **Make Closed-Loop Referrals** directly through the platform. A closed-loop referral is a coordinated process where a provider sends a referral for a service to a specific organization, the receiving organization delivers the service, and then the organization providing the service confirms that the service was delivered.

The screenshot shows the LinkU referral form. It has a purple header with navigation icons. Below the header is a search bar and filters. The main content area shows a search result card for 'Information and Referral' by Georgia Avenue Family Support Collaborative. Below the card is a form to create a referral. The form includes fields for 'Your Name', 'Who is this for?', 'Tell us about the person you're helping', 'Use contact info on file', 'Connecting someone new', 'Their Name', 'Their Email Address', 'Their Phone Number', and 'Their Language'.

To learn more about the LinkU platform, please visit crispdc.org/hrsn. For general questions about LinkU or the CRISP DC Portal, please reach out to dcoutreach@crisphealth.org.