MCO Provider Affiliation in the Provider Directory
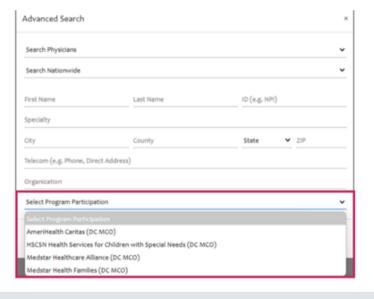
The **CRISP DC Provider Directory now includes a new MCO Affiliation Filter**, giving users the ability to search for and identify providers based on their Managed Care Organization (MCO) affiliation. This enhancement supports better care coordination by helping users quickly locate in-network providers for patients covered under DC Medicaid MCOs.
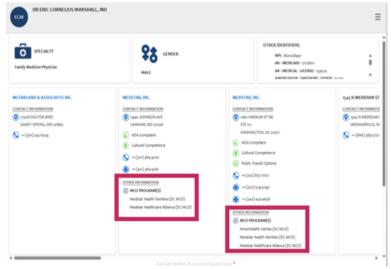
With the new **MCO Affiliation Filter**, you can:

- **Search providers by their MCO affiliation** (Amerihealth, MedStar Family Choice DC, Health Services for Children with Special Needs, etc.)
- **Easily confirm if a provider is in-network** for your patient's MCO plan.
- **Support seamless care transitions** by connecting patients to covered providers within their MCO network.
- **Enhance referral workflows** with MCO visibility directly within the directory tool.

How to Access the MCO Affiliation Filter

1. **Launch the Provider Directory** app from your dashboard (DC Portal) or through the Apps menu within the CRISP InContext app (EHR).
2. **Navigate to the Advanced Search**.
3. Use the new **Select Program Participation** drop-down menu to narrow results by **specific Medicaid MCO.**
4. **View provider details**, including contact info, locations, and MCO affiliations.

Benefits of the MCO Affiliation Filter

- **Faster Care Coordination:** Instantly find in-network providers for your patients' Medicaid plans.
- **Improved Referrals:** Ensure patients are connected to appropriate providers covered by their MCO.
- **Streamlined Case Management:** Integrate MCO information directly into your workflow.
- **Enhanced Provider Lookup:** Access the latest MCO data in real-time.

Questions or need support?

The DC Provider Directory is a free tool available through the HIE. For additional support and training, please contact Priya Byati at priya.byati@crisphealth.org or visit our landing page at crispdc.org/provider-directory.