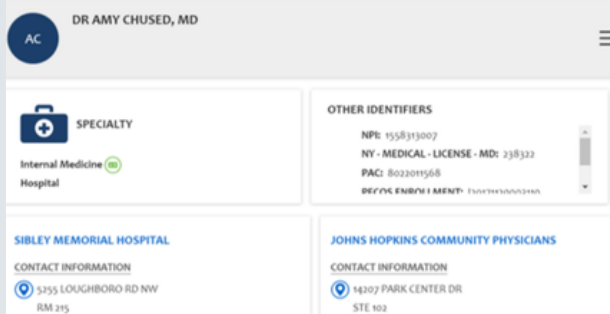# Improve Care Coordination with the Provider Directory

The CRISP DC Provider Directory is a **free application** available through the HIE. The CRISP DC Provider Directory provides data from **650 data sources**, which includes over **6 million providers nationally**, **46,700+ DC Practitioners**, and **16,100+ DC Prescribers**. The DC Provider Directory aims to **connect practitioners and organizations locally and nationally** by seamlessly sharing their contact and location information. This tool aims to **enhance patient care coordination and ensure smooth transitions of care**.

In the CRISP DC Provider Directory, you can **search for up-to-date information** on practitioners, prescribers, mental health providers, behavioral health providers, substance use providers, and organizations. This information can be used to contact a patient's care team, refer patients to a specialist, support case management, and relieve provider data maintenance.
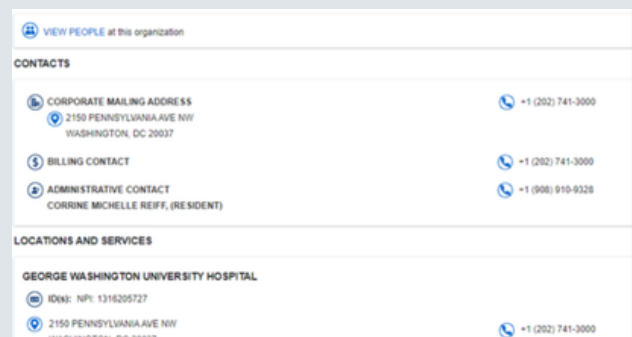
Provider data includes:
- Provider Name
- Specialty
- Identifiers
- Locations
- Contact Information
- Affiliation
- Education
- Spoken languages

Organization data includes:
- Organization Name
- Identifiers
- Locations
- Affiliated Providers
- Administrative Contacts
- Services
- Telecom

Highlighted User Stories:

"CRISP is very helpful with reviewing the medical footprint of the patient. Some of the older adult patients, especially those with cognitive impairment, are not good historians or their medical issue does not allow the ability to answer questions. [This] is one of the tools utilized to **fill in the gaps when formulating the care plan**. That care plan could include discharge home." – Stacie Walker, Geriatric Nurse Navigator at the George Washington University Hospital Emergency Department

"I use the Directory to help patients who recently had a physical or dental cleaning, but do not have a primary care doctor. Some of the patients do not drive, so the Provider Directory is helpful in **finding a provider or dentist within their zip code. Most, if not all, of my team use the Provider Directory in their workflow**." – Rukiya Rogers, Outreach Coordinator at Medstar Family Choice

Questions or need support?
For more information or to schedule a training session, contact the project lead Priya Byati at Priya.Byati@crisphealth.org or visit our website https://crispdc.org/provider-directory/.