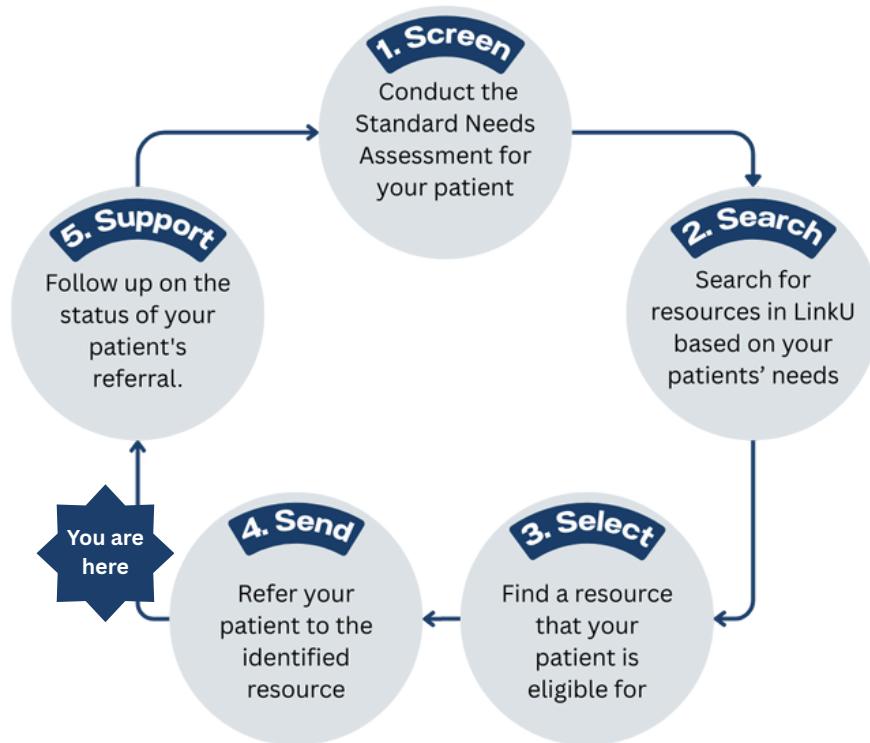## Sending Referrals for Patients Through LinkU

LinkU, now integrated with the DC HIE, allows providers to send referrals to resources that fit their patients' needs.

Once you have identified the resource that you would like to refer your patient to, there are a couple of different steps that you can take to refer your patient to the resource based on the organization's preference for receiving referrals.

A check mark next to the organization's name means that the organization is claimed and someone from that organization is ensuring that the information on the site is up to date.

Live Referrals

- **Live referrals** are sent **directly to the organization** that is providing the services
- Providers can send these referrals directly through the **LinkU platform**, or sometimes it will ask you to apply directly on the program's website.
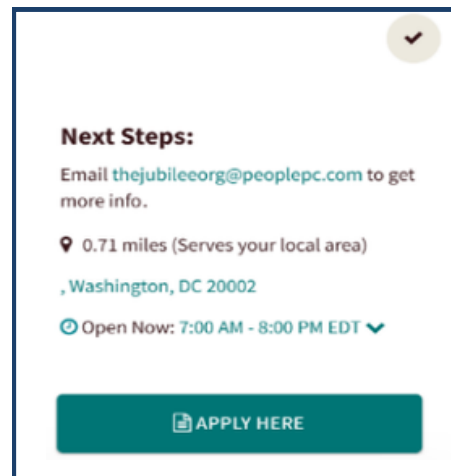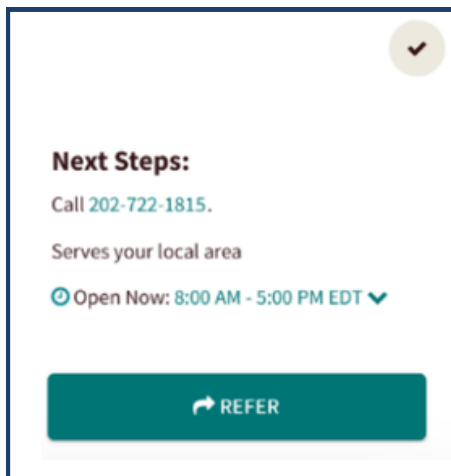
Logged Referrals

- A logged referral is not directly sent to the organization providing services, and it serves as an internal reference for where the patient was referred.
- Some organizations in LinkU do not take live referrals due to staffing capacity, or they have a more preferred method of receiving referrals.
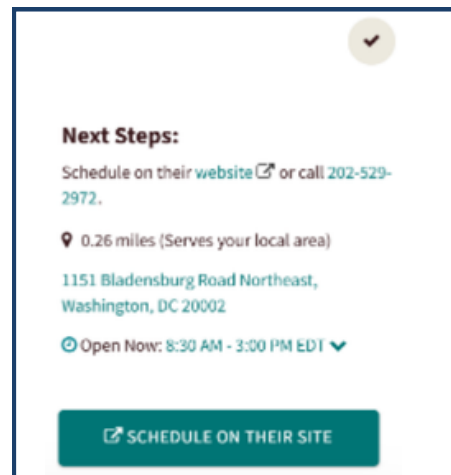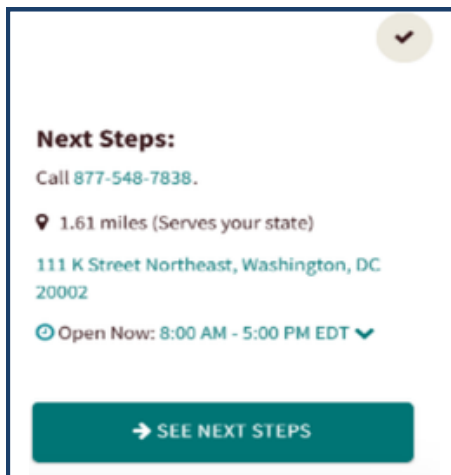
What are the benefits of sending referrals through LinkU?

- **Shared Data**: Referral details are sent back to the DC HIE, allowing all care team members to view them in the **Care Coordination tab**.
- **Status Tracking & Communication**: See real-time updates on referral progress and send messages directly to the receiving organizations.
- **Closed-Loop Referrals**: Ensure patients receive the care they need through a simple process that confirms when services are delivered.