

## Use Case:

Fire & EMS Referral

## Overview:

DC Fire & EMS operates a mobile integrated health program focused on high utilizers of 911 calls, as part of a larger opioid response initiative. The DC FEMS Street Call Team conducts community assessments and makes referrals to organizations addressing social needs and substance use disorder (SUD) treatment.

They plan to use the CRISP DC Closed-Loop Referral Tool to facilitate these referrals, including referrals to 42 CFR Part 2–covered SUD treatment organizations.

CRISP Shared Services is developing an SUD consent look-up functionality within the Referral Tool to ensure compliance with federal privacy regulations. This functionality will prompt DC FEMS to verify the existence of a patient’s consent before sharing SUD-related data; if none exists, consent must be obtained electronically through the CRISP DC portal.

CRISP DC aims to launch SUD referral capabilities by **summer 2023**, while DC FEMS continues to use the tool for non-SUD social needs referrals in the interim.

## Requesting Stakeholder:

DC Fire & EMS (DC FEMS)

## Source(s) of Data:

- CRISP DC Closed-Loop Referral Tool
- SUD Consent Tool (within CRISP DC portal)

## Display Method and Location:

- Displayed within the **CRISP DC Portal**
- Accessible through the **Closed-Loop Referral interface** with integrated **electronic consent capture** functionality