

## Frequently Asked Questions: Image Exchange - Real-time Collaboration

### 1. What is Real-time Collaboration?

Real-Time Collaboration allows multiple authorized users to view and interact with the same imaging study simultaneously during a shared session.

### 2. How do I start a Real-time Collaboration session?

1. Open the imaging study.
2. Click the Collaboration icon.
3. Another user must open the same patient and the same imaging study.
4. When both users activate the collaboration icon, the shared session begins.

### 3. Can users collaborate across organizations?

Yes. Authorized users from different organizations can collaborate in real time.

### 4. Do both users need Image Exchange access in order to collaborate?

Yes. All participants must have HIE access and must open the same patient and imaging study.

### 5. What can users do during a collaboration session?

During collaboration sessions, users can:

- o Zoom
- o Pan
- o Rotate images
- o Annotate imaging studies

All actions are synchronized in real-time.

### 6. How do I get another clinician connected for collaboration?

1. Coordinate with the clinician to ensure they have access to the HIE
2. Confirm they are viewing the same patient
3. Have them open the same imaging study
4. Ask them to click the Collaboration icon in the viewer
5. Once both users activate the Collaboration icon, and it turns green, the shared session will begin.

Additional questions? Contact the DC Outreach team via email at [dcoutreach@crispdc.org](mailto:dcoutreach@crispdc.org) or visit the [Image Exchange landing page](#) for more information on the tool.