

Image Exchange Success Stories

These stories highlight how providers across the District are using the CRISP DC Image Exchange Tool to **improve care coordination, support informed clinical decision-making, and strengthen patient engagement.**

Radiology Department, Multi-Specialty Physician Group

“I use the CRISP DC Image Exchange Tool every day to quickly access imaging completed outside our organization. Having **immediate access to images** and the ability to transfer studies directly to PACS **saves significant time, reduces delays in care, and ensures providers have the information they need when they need it.** The tool has become an essential part of delivering **efficient, coordinated patient care.**”



Care Coordination



Clinical Decision-Making

Specialty Care Provider, Multi-Specialty Physician Group

“The CRISP DC Image Exchange Tool gives me access to both imaging reports and images from external organizations, which helps support **real-time clinical decision-making and patient counseling.** Instead of waiting for reports through traditional channels, I can quickly review prior studies, provide **more informed care,** and help **reduce unnecessary repeat imaging.**”

Primary Care Provider, Community Health Organization

“I use the CRISP DC Image Exchange Tool to help patients **better understand their imaging results.** Being able to directly visualize studies rather than relying solely on written reports **improves patient understanding and engagement,** supports **more meaningful conversations about care,** and helps patients stay **informed and involved in their treatment plans.**”



Patient Engagement